

Price lists/terms





01-Apr-10

Revised 01/10/10

A 22Jul10 Offering

Revised 01/08/10

## EVENING &amp; WEEKEND PACKAGE COMPARISON

PROVIDER					
<b>Package/Plan Name</b>	o2 Evening & Weekend Not yet linked on website <a href="#">o2 Webpages</a> "Domestic use only" <a href="#">12 months (min) T&amp;Cs</a> 7-30 days notice Yes, o2 Home Broadband **6	BT Unlimited E & W Plan (Hidden on the website!) <a href="#">April 2010 Pricelist</a> 12 month (auto-renewing) **2 pre auto-renewal No BT 8-9 w/days, 8-8 Sa, 9-6 Su from India & UK ?	Primus Home Phone Saver <a href="#">via MSE/HPC Link **5</a> <a href="#">Above link &amp; Primus site **4</a> 12 months (usually 18m) 30 days No BT via Wholesale Line Rental 8-9 w/days, 8-5:30 Sa-Su in India	Post Office Home Phone (Sign up via a Cashback) <a href="#">PO Website</a> on "Residential phone line" No minimum 15 days notice No BT via Wholesale Line Rental 7am-11pm on "free" 0845 # in UK	
<b>LINE RENTAL COST ie before any calls</b>	Quarterly charge (inc 17.5% VAT) by DD Discount for paperless billing offered Net Monthly charge (after discounts for paperless & DD) = % of BT "baseline" Service connection fee Landline connection fee (ie new line) Billed for line rental	£39.87 give £1.25/m off £12.04 100% £0 (assumes already BT line!) £125 (or lower if commit???) M or Q ? in advance	is after £1.76/m £8.99 (usually £9.99) 75% £0 (assumes already BT line!) £69 Monthly in advance ?	£12.00 100% £0 (assumes already BT line!) £110 Eg Quarterly in advance etc	
<b>BOLT-ONS (see links for other less common bolt-ons)</b>	<a href="#">o2 Details</a> Included free Included free Option @ £1.00/month Option @ £1.75/month £12.25	<a href="#">BT Calling Features</a> Included free Included free Included free Free "BT Privacy" **3 £12.04	Included free Included free Included free Option £0.56/month £9.55	Included free Included free Included free Option @ £1.75/month £13.75	
<b>OTHER USAGE/FEATURES/CHARGING notes</b>	Hours counted as 'evening' (either Mon-Fri or All-week) Weekend' applied to some calls/rates Can calls be routed via an override call prefix service ? Landline SMS (eg to mobiles, assumes phone is enabled) Freefone calls to 0800/0808/0500 = free? Charge per chargeable call basis Cost per charged call basis Rate/minute once free time period exceeded charged at: Cost of an engineer visit where 'blame' attributed (W/day)	7pm-7am Sat & Sun Yes 10p/SMS Free (& don't appear on bill) Rounded up to minute Rounded down to 1/10th pence Rate when call began £130	6pm-8am Fri 6pm to Mon 8am Yes N/A Free Rounded to nearest minute Rounded to nearest penny £58.75 ?	6pm-6am Fri 6pm to Mon 6am Yes 9p/SMS Free Varies Varies Rate when excess occurs £123.38+	
<b>Calls to UK LANDLINE 01 02 03... (ie Local &amp; National)</b>	Weekend (all Sat-Sun, subject to max free length) Evening (Weekdays, subject to max free length) Max call length before charged for excess mins @ daytime Any limit on calls you can make (eg redial after 59mins)  Daytime (ie Week days, outside the 'evening' hours)	Free Free (6pm-6am) 60 mins "No limit/month"  4.5p/min +9.0p/call	Free Free (7pm-7am) 60 mins  6.4p/min +10.9p/call	Free (Fri 6pm - Mon 6am) Free (6pm-6am) 60 mins "No limit"  5.25p/min + 9.4p/call <60mins Calls to other PO HP =free!	
<b>Calls to UK MOBILE PHONES 07... (main 5 o2/O/T/V/3) **11</b>	Weekend (Primus Fri 6pm to Mon 8am) Evening (every day of the week unless Weekend rate given) Daytime (every day of the week unless Weekend rate given) (NB calls are based on network ISSUING the number!) Other UK Mobile rates ie non 'big 5 networks' o2/O/T/V/3	N/A N/A 7.5p 12.5p all per min +9.0p/call 20p-22p +9.0p/call	8p-10p, 21p Orange 11.9p, 17.0p 3 (ie Mon-Thu) 14.8p, 24.0p 3 all per min +7.0p/call	Free (6pm Fri - 6am Mon) 8.0p, 16.1p 3 (ie Mon-Thu) 13.0p, 21.53p 3 If charged per min +9.4p/call "May vary"	
<b>Calls to UK NON-GEOGRAPHIC NUMBERS 08... Etc **13</b>	0870 Weekend (Primus/PO = Fri eve to Mon morning) 0870 Evening (every day of the week, except Primus/PO) 0870 Daytime (every day of the week, except Primus/PO) Any published limits on free 0870 calls?  0845 Weekend (Primus/PO = Fri eve to Mon morning) 0845 Evening (every day of the week except Primus/PO) 0845 Daytime (except w/e on BT)	N/A N/A Bundled free (else 1.5p) 5.9p/min 1000mins/150calls /month  Free (else 2.0p day, 0.5p eve) Free (else 0.5p) 2.0p/min If charged: +10.9p/call	1.46p/min (6pm Fri - 8am Mon) 3.86p/min Mon-Thu 7.74p/min N/A  0.98p/min 0.98p/min 3.86p/min all +4.0p/call	Free (else 1.5p/min) Free (else 3.5p/min) 7.0p/min "No limit" for 0870 & 0845  Free (else 0.5p/min) Free (else 1.0p/min) 3.0p/min If charged +9.4p/call	
<b>Band 'g21' calls - eg VoIP-in numbers +call setup</b>	D:9.1p E:3.7p W:2.2p /min	Treated as 01/02/03 #s	??	D:4.8p E:2.0p W:1.18p /min	
<b>Calls to OVERSEAS international numbers **12</b>	Any other countries included in the bundle ? Any published limits per call on free Intl ? Calls to USA landline/mobile (for example) per min Calls to France landline (for example)	None 15p/min Day, 10p/min E&W 10p/min all +9.0p/call	None 17.30p Day, 11.4p Eve 20.9p Day, 11.4p Eve all +10.9p/call	None 3.5p/min 3.9p/min all +4.0p/call	40 countries @ Fri 6pm - Mon 6am 60 mins then 5p/min + 9.4p/call 5.0p/ Day, 5.0p/ Eve, Free W/end 5.0p/ Day, 5.0p/ Eve, Free W/end If charged +9.4p/call

## \*\*NOTES

\*\*1 I believe these tables are accurate but do your own checking before signing a contract!

\*\*2 BT also offers a non-12m/renewing at £15.78/m before discounts

\*\*3 BT Privacy at Home - link (requires 6 chargeable calls per qtr)

\*\*4 Primus info is from a variety of sources as their website is "very info lite" (worrying?)!

\*\*5 This price &amp; 12m contract is only available via that site

\*\*6 Not clear if o2 will ever synch the o2 home phone 12m+ with o2 home BB 12m+ contracts

## SOME OTHER USEFUL TELEPHONE RELATED SITE LINKS

[Ofcom Price Comparison recommendations](#)

MoneySaving Expert website, relevant links:

[- Home Phone Rental/Costs](#)[- UK Call Checker](#)

\*\*11 cheaper ?

[- International Call Checker](#)




\*\*12 cheaper ?

[Say No to 0870 calls](#)

\*\*13 cheaper ?

[My Be & o2 Broadband/Mobile/HomePhone docs \(latest versions\)](#)

Optional BT bolt-ons &amp; PO perks may reduce above costs - eg Friends/International/Birthday

- See Note **1 below -	1 Apr 2010 pricelists	Revised 01/10/10	A 22Jul10 Offering	Your Provider/Notes
<b>ANYTIME PACKAGE COMPARISON</b>				
<b>Provider</b>	o2	BT	Primus	
<b>Package/Plan Name</b>	Anytime	Unlimited Anytime Plan **2	Home Phone Max	
Online details/sign-up link	Not yet linked on website	<a href="#">April 2010 Pricelist</a>	<a href="#">Via MSE/HomePhoneChoices **5</a> <a href="#">Above link &amp; Primus Website</a>	
Information here is based on pricing at	<a href="#">o2 Webpages</a>			
Available for usage by	"Domestic use only"			
Contract term? (others maybe available!)	12 months (min)	12 month (non-renewing) **2	12 months	
& required paid notice period to cancel	7-30 days	pre auto-renewal	?	
Requires an ADSL subscription?	Yes, any o2 Home Broadband	No	No	
Who provides the actual phoneline connection?	BT via Wholesale Line Rental	BT	BT via Wholesale Line Rental	
Customer support on freephone number	24x7 ? in UK & Free from o2 mobiles too!	8-9 w/days, 8-8 Sa, 9-6 Su from India & UK ?	8-9 w/days, 8-5:30 w/end in India	
<b>LINE RENTAL COST ie before any calls</b>				
Quarterly charge (inc 17.5% VAT) by DD	With online o2 Home BB bill	£54.84	is after £1.76/m	
Discount for paperless billing offered	£12.50	give £1.25/m off	£13.88	
Net Monthly charge (after discounts for paperless & DD)	73%	£17.03	82%	
= % of BT "baseline"	£0 (assumes already BT line!)	100%	£0 (assumes already BT line!)	
Service connection fee	"£85" but don't seem to do!	£0 (assumes already BT line!)	£0 (assumes already BT line!)	
Landline connection fee (ie new line)	Monthly in advance	£125 (or lower if commit???)	£69	
Billed for line rental	As for o2 Home Broadband	Quarterly in advance	Monthly in advance ?	
& needs to be paid by Direct-Debit... (or CreditCard)	None (yet anyway)	Quarterly (else +£4.50/qtr)	Monthly CC or DD	
Any Eback/referral opportunities		None known	Special link - as above **5	
<b>BOLT-ONS (see links for other less common bolt-ons)</b>	<a href="#">o2 Details</a>	<a href="#">BT Calling Features</a>	<a href="#">Primus Package Details</a>	
141 : Hide my number (as I dial)	Included free	Included free	Included free	
1471 : Hear last incoming caller ID #	Included free	Included free	Included free	
1571: Voice Mail / Answering machine	Option @ £1.00/month	Included free	Included free	
Caller Display / CLI : incoming caller ID # shown	Option @ £1.75/month	Free "BT Privacy" **3	Option £0.56/month	
= base rental + 1571 & CID = £/month	£15.25	£17.03	£14.44	
<b>OTHER USAGE/FEATURES/CHARGING notes</b>				
Hours counted as 'evening' (either Mon-Fri or All-week)	6pm-6am	7pm-7am	6pm-8am	
Weekend* applied to some calls/rates	Sat & Sun	Sat & Sun	Fri 6pm to Mon 8am	
Can calls be routed via an override call prefix service ?	Yes, but see T&C §8.3(d)	Yes	Yes	
Landline SMS (eg to mobiles, assumes phone is enabled)	10p/SMS	200 free/month then 10p/SMS	N/A	
Freefone calls to 0800/0808/0500 = free?	Free (& don't appear on bill)	Free	Free	
Charge per chargeable call basis	Rounded up to minute	Rounded up to minute	Rounded to nearest minute	
Cost per charged call basis	Rounded down to 1/10th pence	Rounded up nearest penny	Rounded to nearest penny	
Any limit on calls you can make (eg redial after 59mins)	"No limit/month"			
Cost of an engineer visit where 'blame' attributed	£130	£128	£58.75	
<b>Calls to UK LANDLINE 01 02 03... (ie Local &amp; National)</b>				
Weekend (all Sat-Sun, subject to max free length)	Free	Free	Free	
Evening (Weekdays, subject to max free length)	Free	Free	Free	
Daytime (ie Week days, outside the 'evening' hours)	Free	Free	Free	
Max call length before charged for excess mins @ daytime	60 mins then 4.5p/min	60 mins then 5.9p/min	90 mins ? then 3.5p/min	
Any limit on calls you can make (eg redial after 59mins)	"No limit/month"			
<b>Calls to UK MOBILE PHONES 07... (main 5 o2/O/T/V/3) **11</b>				
Weekend (Primus Fri 6pm to Mon 8am!)	N/A	N/A	8p-10p, 21p Orange	
Evening (every day of the week unless Weekend rate given)	7.0p/min	7.5p/min	11.9p, 17.0p 3 (ie Mon-Thu)	
Daytime (every day of the week unless Weekend rate given)	9.0p/min	12.5p/min	14.8p, 24.0p 3	
(NB calls are based on network ISSUING the number!)	all +9.0p/call	all +10.9p/call	all +4.0p/call	
Other UK Mobile rates ie non 'big 5 networks' o2/O/T/V/3	20p-22p +9p/call			
<b>Calls to UK NON-GEOGRAPHIC NUMBERS 08... Etc **13</b>				
0870 Weekend (Primus Fri 6pm to Mon 8am!)	Free (else 1p/min ?) **6	N/A	1.46p/min	
0870 Evening (every day of the week, except o2?, Primus)	Free (else 1p/min)	Free (else 1.5p/min)	3.86p/min (ie Mon-Thu)	
0870 Daytime (every day of the week, except o2?, Primus)	Free (else 4p/min)	Free (else 5.9p/min)	7.74p/min	
0845 Weekend (Primus Fri 6pm to Mon 8am)	Free (else 1p/min ?) **6	N/A	0.98p/min	
0845 Evening (every day of the week, except o2?, Primus)	Free (else 1p/min)	Free (else 0.5p/min)	0.98p/min	
0845 Daytime (every day of the week, except o2?, Primus)	Free (else 4p/min)	Free (else 2.0p/min)	3.86p/min	
Chargeable call set up fee	If charged +9.0p/call	If charged: +10.9p/call	all +4.0p/call	
Any published limits on free 0870 & 0845 usage	600 mins/month	1000mins/150calls /month	N/A	
Max call length before charged for excess mins	60 mins	60 mins	N/A	
Band 'g21' calls - eg VoIP-in numbers +call setup	D:9.1p E:3.7p W:2.2p /min	Treated as 01/02/03 #s	?	
<b>Calls to OVERSEAS international numbers **12</b>				
Any other countries included in the bundle ?	22 Countries anytime	None	None	
Max call length before charged for excess mins	60 mins	N/A	N/A	
Any limit on calls you can make (eg redial after 59mins)	600 mins/month	N/A	N/A	
If calls charged...				
Calls to USA landline/mobile (for example) per min	15p/min Day, 10p/min E&W	17.30p Day, 11.4p Eve	3.5p/min	
Calls to France landline (for example)	10p/min all +9.0p/call	20.9p Day, 11.4p Eve all +10.9p/call	3.9p/min all +4.0p/call	

**\*\*NOTES**

**\*\*1 I believe these tables are accurate but do your own checking before signing a contract**

**\*\*2** BT Anytime is also available with varied period/Friends/Mobile/International p4

**\*\*3** [BT Privacy at Home - link \(requires 6 chargeable calls per qtr\)](#)

**\*\*4** Primus info is from a variety of sources as their website is "info lite" (worrying?)

**\*\*5** This price & 12m contract is only available via that site

**\*\*6** Price list is confused has both D/E/W rates p7 and D/E rates listed p10!

**SOME OTHER USEFUL TELEPHON**

[Ofcom Price Comparison recommendations](#)

MoneySaving Expert website, relevant links:

- [Home Phone Rental/Costs](#)
- [UK Call Checker](#) \*\*11 cheaper ?
- [International Call Checker](#) \*\*12 cheaper ?
- [Say No to 0870 calls](#) \*\*13 cheaper ?
- [My Be & o2 Broadband/Mobile/HomePhone docs \(latest versions\)](#)

Further BT options/bolt-ons may reduce above costs - eg Friends/International